



**Australian Institute of Local
Government Rangers Inc.**

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www.nswranger.org.au



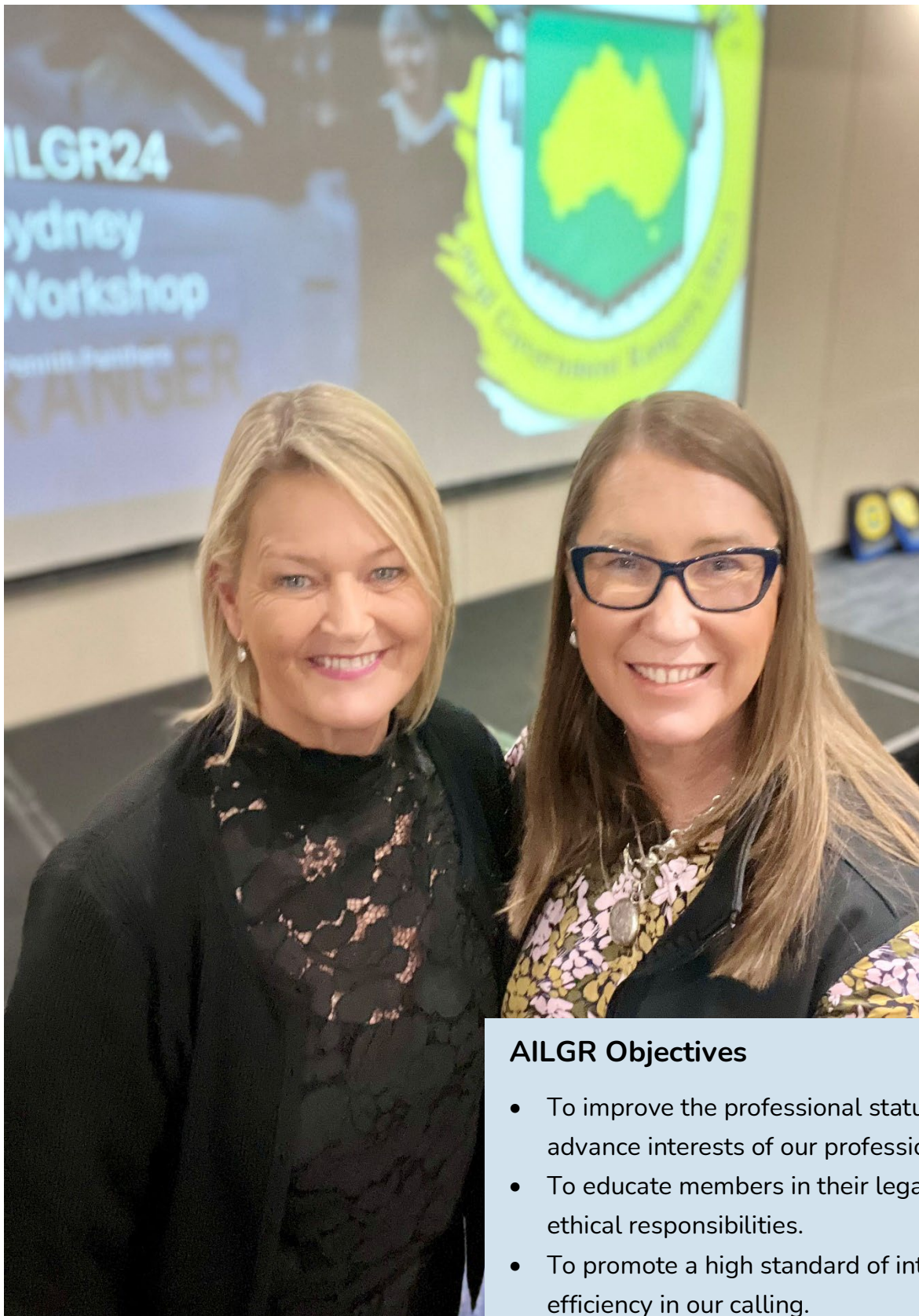
Annual Sydney Workshop Program 2025

**29, 30 and
31 July 2025**

**Panthers Event Centre
83 Mulgoa Rd PENRITH**

*The 3R's: Risk, Resilience
and Regulation*





AILGR Objectives

- To improve the professional status and advance interests of our profession.
- To educate members in their legal and ethical responsibilities.
- To promote a high standard of integrity and efficiency in our calling.
- To bring before the public, Government and other appropriate bodies, matters of concern to the Institute or its members.

Workshop Code of Conduct

Australian Institute of Local Government Rangers Code of Conduct

This Code of Conduct outlines the expectations for all members, delegates, sponsors and presenters (collectively known in this document as group members) that attend events delivered by the Australian Institute of Local Government Rangers (AILGR).

Respectful Communication

1. Group members are to communicate with each other in a respectful, courteous, and professional manner.
2. Group members are not to use derogatory language or make disparaging comments directed towards other group members or members of the community when in attendance at AILGR workshops, meetings or similar events.
3. Group members are to respect the opinions of others even if they disagree with them.
4. Members will listen actively and attentively to the views of others.

Professional Conduct

5. Group members are to conduct themselves in a professional manner and will maintain the highest standards of integrity, honesty, and ethics.
6. Group members are not to engage in any behaviour that is illegal, immoral, or unethical.
7. Group members are to respect and uphold the constitution, rules, and regulations governing the AILGR.
8. Group members are to maintain confidentiality in all matters that require it.

Rights of the Executive Committee

9. The Executive Committee reserves the right to exclude any group members who breach this Code of Conduct.
10. The Executive Committee will investigate any complaints received in a fair and impartial manner.
11. The Executive Committee will inform the member of any alleged breach and allow them to respond to the allegations.
12. The Executive Committee will communicate the outcome of the investigation to the member concerned.
13. The Executive Committee's decision will be final and binding.



Conclusion

The Code of Conduct is a guide for behaviour and conduct that is expected from all group members at AILGR events. Group members are encouraged to uphold the Code of Conduct and to report any breaches to a member of the Executive Committee for investigation. The AILGR is committed to providing a safe, inclusive and respectful environment for its group members.



Our Sponsors



AeroAI Ticket generation

Issue in Seconds – Verify on the Spot

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Every ticket includes photos, plate and vehicle details, GPS, timestamps – proof is automatic and includes vehicle verification across every Australian jurisdiction including Transport for New South Wales.

If you currently use Aero Ranger LPR – our AI printing module is included, ask the Aero team for a demo.

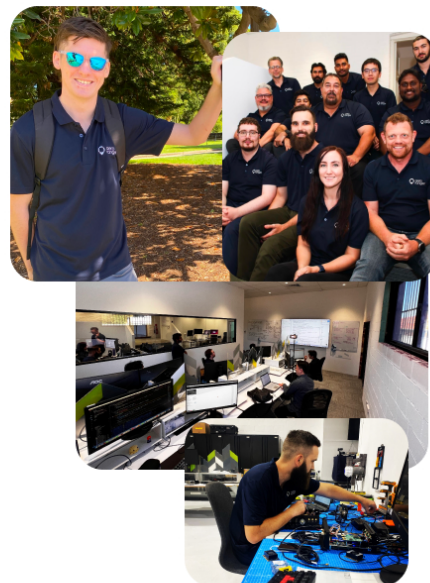


Aero Ranger – Built by Innovators, Trusted by Cities

Aero Ranger is an Australian based technology company specialising in AI-driven compliance and operational tools for councils. We help local governments boost efficiency, safety, and community outcomes with modern, easy-to-use mobile and cloud solutions.

Trusted by over 40 councils across Australia and New Zealand, Aero Ranger delivers fully integrated, end-to-end systems – from smart devices and software to cloud analytics and third-party integrations.

With a full in-house development and service team, we pride ourselves on fast deployment, responsive local support, and solutions that fit seamlessly into existing council workflows.



NEWCASTLE – MELBOURNE – PERTH – WELLINGTON

Update on the AILGR

The annual Workshop provides an excellent opportunity for me to keep you all posted on not only the wonderful achievements of the Institute over the last year, but also our exciting and innovative plans.

And all this during a once in a lifetime opportunity - the 50th Anniversary of the AILGR. It is humbling to remember those that have blazed the trail ahead of us, those ranging now, and to think of those that are yet to embark on their own ranger journey!

I was proud to oversee several industry submissions on your behalf over the last twelve months, helping to ensure that the Institute remains current and relevant: improving the professional status of our calling and bringing matters of concern to the NSW Government and other relevant organisations.

These submissions included the *Fines (Parking Amendments) Act* and Regulation, the review of the *Companion Animals Act* and the review of the *Public Spaces (Unattended Property) Act*. Thank you to all members that contributed to our submissions, and to the Management Committee members that pulled all this input together into coherent recommendations.

Whilst not all our feedback was directly adopted, there is clear evidence of how our feedback helped shape the parking amendments, and whilst our primary concern was and always will be the safety and wellbeing of our members, open, transparent and best practice regulation is never a bad thing.

Our submission to OLG on the CA Act review resulted in the Institute being invited to the table with several other local governments, directly representing the coal face of the industry and we look forward to continuing to be involved with this and the PSUP review.

I was so honoured and thrilled to award the inaugural AILGR officer and team of the year awards at AILGR24. The award winners (Cessnock City Council Rangers and Emily Robinson (pictured)) have set a high bar, which I am confident will be demonstrated again seeing the high calibre of nominations received for this year's awards. Just being nominated is a huge recognition by your peers of your leadership and outstanding level of service to your role and



Michael Ryan AILGR President

to your local communities, so well done to all the nominees for this year!

It would, however, be a significant risk to the Institute to just rest there. The Management Committee are working on a number of exciting enterprises for the next year, including launching our new website, complete with Ranger blog, online shopping, membership and resources; membership initiatives; improving communication and liaison with interstate ranger associations; training opportunities, including options for courses and scholarships; a rural / regional workshop later this year, and doing a statewide census of ranger services, including numbers of staff, vehicle types and roles.

Lastly a very big thankyou to our Management Committee, sponsors and our esteemed presenters who make this all possible, and to every one of you also.

Please remember that the Institute is *of Rangers, by Rangers and for Rangers*. The annual workshop and all our activities are done by wonderful volunteers, so give a thought to membership, or if already a member, becoming a committee member and help get things done.

I hope you enjoy AILGR25.

Our Sponsors



for the Verbal Judo Institute Inc, USA



ECHIDNA

Hello & welcome to AILGR25!



I know I mention it each year, but it's always a little surprising just how quickly the workshops come around. This will be our second time at Penrith, and after the success of last year, we're working hard to make sure this year's workshop is an even better experience for everyone.

Our themed workshop was popular last year, and we've continued that this year with the **3 R's – Risk, Resilience and Regulation** – with all our presentations developed around these key considerations.

In our never-ending quest to make the workshops as valuable as possible for every attendee, we've once again mixed up the presentations and, this year, introduced a structured training session each day.

Verbal Judo has long been a popular technique among law enforcement personnel, and we're excited to welcome Mr Trevor Lawson, Director of Verbal Judo Australia. He'll share valuable insights into techniques that have, for years, improved professionalism, reduced stress, and taught people how to effectively handle verbal resistance and abuse.

Day 2 features an in-depth presentation on why dogs bite, led by the dynamic Pat Stuart. As a former Special Forces soldier, Pat brings a unique perspective on canine behaviour. With over a decade of experience training and coaching elite working dog handlers in Australia and abroad—and as a passionate educator and advocate for responsible dog training—he offers fresh insights on how to safely interact with dogs, what to expect from them, and how to minimise risk. It has taken me four years to align the stars and have Pat present, and I'm thrilled to have him here this year.

Court attendance is an aspect of the job that most will only have to endure a few times—some more often—but regardless, it's a daunting prospect for most people. We've once again managed to convince Cassandra Boyce to return and present. Along with her colleague Joanna Smith, and in addition to her daily presentations sharing her unique perspective (how many other rangers with two decades of experience do you know who are also qualified lawyers?), Cass will provide practical insights on attending court: what to expect, what to look out for, essential tips and tricks, what to avoid, and what to ensure is completed every time.

We also welcome back Dr Di Rayment for her second year, offering a fresh look at evidence-driven post-incident risk assessment and management for dogs involved in bites or attacks. Di is one of the most easy-going people to speak with —



Greg Tredinnick AILGR Secretary

far from the typical “academic” type—yet scratch the surface and her passion and knowledge on this topic really shines. We're also excited to welcome back Kate Drysdale. After serving as the face of AILGR and following such a positive response to her presentation last year, we'd be mad not to have her return! Kate will discuss the Fines Amendment Act with her no-nonsense approach to all things parking enforcement—sure to generate plenty of discussion. There are many other new and returning presenters who have all generously given their time to help make this year's workshop a success. Once again, this wouldn't be possible without the support of the committee and those who requested and suggested topics and presenters.

This year, I finally realised it's far too big of an event for me to oversee alone. Thankfully, Troy McGlynn has stepped up to the plate, grabbed the workshop with both hands and again played a leading role in delivering continuous improvement to this event that is so dear to so many of us.

I hope you enjoy the workshop!

About The Event

For 50 years, the Australian Institute of Local Government Rangers, through its various names, have held a workshop almost every year on the last Tuesday, Wednesday and Thursday in July.

The workshops are designed to increase the skills, training and professionalism of our members in the industry.

Presenters with a vast array of skills and knowledge, from all walks of life are invited to deliver relevant training and information to allow our members and delegates to continuously improve their own knowledge and work practices. Additionally, throughout the year, the Institute have held regional seminars that are tailored for each specific region.

The committee are pleased to present the program for the 2025 AILGR Sydney Workshop.

Who should attend? All council officers, managers and elected officials involved in regulatory and enforcement activities.

AILGR25 accommodation

We have partnered with both the **Mecure Penrith** and the **Pullman Hotel** for special bed & breakfast rates for delegates. Both accommodation options are close and convenient, and with free car parking.

MERCURE PENRITH

Standard room \$195.00 bed and breakfast per room per night – single occupancy

Superior room \$217.00 bed and breakfast per room per night – single occupancy

Buffet Breakfast will be available at the Kelly's Restaurant, The Panthers Club

Pullman Hotel

Superior King Room (only 20 available each night)

\$250 per night, room Inclusive of one buffet breakfast

\$275 per night, room Inclusive of two buffet breakfasts.

PLEASE NOTE: Special rates are only available until 22 July



Dress code

Workshop delegates can wear their council uniform or relaxed casual dress during the day. Delegates attending the dinners are asked to wear smart casual.

Workshop venue

Panthers Event Centre

83 Mulgoa Road, PENRITH

BOOK TICKETS AND ACCOMMODATION HERE:

AILGR25.eventbrite.com.au



Our Key Speakers



Cassandra Boyce

AILGR legend & solicitor

Cass first began working in the veterinary industry in the mid 90's before moving into various local government roles around New South Wales. For over 25 years, Cass worked as a Ranger, finally settling at Gilgandra Shire Council where she first became intimately involved with the Institute and from where most of our members would recognise her name.

Cass was also responsible for helping to steer the Institute and workshops in more recent times and unbeknownst to most – at the same time as she studied for her Law Degree. In 2022, Cassandra successfully completed her legal studies and transitioned into the role of a solicitor, extending her commitment to serving the community and advocating for the underprivileged. While her departure may be felt within our ranks, there is no doubt that Cass's dedication and passion, once enjoyed exclusively by the Ranger industry, now assists the broader community with her unwavering support and knowledge.



Dr Diana Rayment, PhD

Australian Institute of Animal Management

Diana holds a PhD in Animal Science focusing on applied behaviour assessment in dogs. She has worked hands on with dogs for over 20 years, including as a dog trainer, in shelters, and as a behaviourist working with private clients and organisations on complex behaviour cases and aggression assessments.

Diana has been a Board member of AIAM since 2019, and has experience in university and TAFE teaching, research, consulting, and program development in companion animal behaviour, welfare, and management.

Our Speakers



Helen Goodyear

Australia Post

Helen began her career 32 years ago as a Postal Delivery Officer, with experience encompassing Delivery, Hub Operations, Transport, Parcel Delivery, Parcel Processing, and Safety in both state and nationally based positions. Her passion for improving health and safety outcomes led to a secondment as a Safety Lead in the Network Safety Team, where she spearheaded a cultural shift in leadership and engagement across the national landscape of Australia Post. Her current role is Head of Last Mile NSW/ACT, which encompasses all of Australia Post's Pick Up & Delivery teams.



Joanna Smith

Solicitor

Joanna's legal practice has been in private criminal defence advocacy and in the community legal sectors. Criminal advocacy was especially challenging and has sharpened her skills in analysing facts and court attendance notices. Joanna is married to an ecologist and together they homeschool four children. Prior to her legal career, she managed the writing and research for a family media business. She has also obtained degrees in education and journalism. Most importantly, her dad was a Town of Cambridge ranger for a decade. She has a lot of fond memories being with her Dad during a few of his rounds ... doing clearways and the occasional visit to a home or the pound. Joanna is now in private practice, having recently started her own practice in the Blue Mountains.



Jay Barry

Lawyer, Moray and Agnew Lawyers

Jay has been a Lawyer at Moray & Agnew Lawyers in Newcastle since 2023. During this time, Jay represented Central Coast Council at the Coronial Inquest into the Death of MJ in 2024. Before this, Jay worked as an Environmental Consultant for the Sustainability Support Group Pty Ltd and was a Document Management Specialist at Western Mining Solutions before that.

Our Speakers



Wendy Forrester

Principal Policy Officer, OLG

Wendy is a Principal Policy Officer who has worked for the Office of Local Government for nearly two decades. With her extensive experience and commitment to achieving positive outcomes for the people of NSW, she has played a pivotal role in the development and implementation of key policy and legislative initiatives across a broad range of local government matters, including unattended property, companion animals, rural and remote councils, and swimming pools, to name a few.



Tori Funnell

Principal Policy Officer, OLG

Tori has been a Principal Policy Officer at the Office of Local Government for the past three years. Over that time Tori has worked on various policy and legislative projects in collaboration with councils, state agencies, advocacy bodies and members of the public, including the development and implementation of the Public Spaces (Unattended Property) laws.



Naushee Rahman

Director of Companion Animals Policy & Programs, OLG

Naushee is the Director of the Companion Animals Policy and Programs at the Office of Local Government. With nearly two decades of experience in policy development and stakeholder engagement within the public sector, she is focused on advancing initiatives to enhance animal welfare and promote responsible pet ownership across the state.



Matthew Dimmock

Principal Policy Officer, OLG

Matthew is a Principal Policy Officer at the Office of Local Government whose work over the last several years has focused predominantly on companion animals policy and legislative development. Matthew has played a lead role supporting the NSW Government's responsible pet ownership policy objectives, working closely with key stakeholders to improve companion animal management and welfare across NSW. He is excited to be part of the team reviewing the State's companion animal laws.

Our Speakers

Karlene Jordan

Revenue NSW

Karlene is the Manager of the Client Advisory & Support Team at Revenue NSW.

Karlene has over 23 years' experience at Revenue NSW. Karlene's vast knowledge at Revenue NSW includes Fines, State Debt, Taxes and Grants. Prior to joining the public service, Karlene worked in the private sector in the banking industry.



Trevor Lawson

Director – Asia Pacific Region, Verbal Judo Australia

With over 20 years' experience as frontline security in the health sector, and as an instructor in management of aggression strategies and customer services skills, Trevor Lawson knows that Verbal Judo principles work. Trevor was trained and certified as a Verbal Judo Associate by Will King, former Director of Verbal Judo Australia and is a passionate and dynamic presenter of Verbal judo.



Meegan Sunderland

Revenue NSW

Meegan Sunderland is an Advisor within the Client Advisory & Support Team at Revenue NSW. Meegan has 22 years' experience in Fines Management. Prior to joining Revenue NSW, Meegan worked at the Department of Public Works and Services in eCommerce and the NSW Premiers Department in workforce planning. Prior to joining the public service, Meegan worked in the private sector in the manufacturing and banking industries



Jason Scarborough

Principal Consultant, JS Regulatory Services

Jason is a highly experienced and motivated specialist in compliance, regulation, and investigation with over two decades of experience in regulatory roles across state and local governments. He has an extensive skill set that includes the full spectrum of compliance, regulation, and investigation from both a strategic and "hands on" perspective.



Our Speakers



Kate Drysdale
Willoughby City Council

Kate is the Parking/Compliance Coordinator at Willoughby City Council and is passionate about investigating and acting against individuals misusing mobility permits and those that litter in our community. When not championing these important issues, she is a Rugby League tragic and apparently the public face of the AILGR!



Tony Gabrio
Manager, BARC

Tony is the Manager of the Blacktown Animal Rehoming Centre (BARC), the largest animal impounding facility in the Southern Hemisphere. With a background in construction and formal qualifications in project management and leadership, Tony played a pivotal role in the design and construction of this state-of-the-art \$36 million facility. Tony brings a progressive and compassionate approach to animal shelter operations, redefining what a modern council pound can and should be.



Alex Zbaras
Principal Policy Officer, Revenue NSW

Alex has over a decade of Federal and State Public Sector experience. Alex joined Revenue NSW in 2021 in the Technical Advisory & Support Branch, where he provides policy and legislation advice and support across the Fines, State Debt and Tax businesses. Prior to joining Revenue NSW, Alex worked in areas including Commonwealth taxes, disability access and inclusion, and domestic and family violence support.



Daniel Kennedy
Wollongong City Council

Daniel has dedicated 17 years to Local Government, primarily in leadership, compliance, and animal management and care roles. In December 2023, he was appointed as the Project Director for Animal Care & Impounding Services at Wollongong City Council. His extensive experience and dedication to animal welfare ensures the community receives high-quality animal care services.

Special Guest Speaker



Pat Stuart

Serious Dog Business & The Canine Paradigm

Pat is a certified NePoPo® instructor as well as an active competitor in PSA, a certified decoy and the PSA Assistant Regional Director for Australia.

Pat's quite good with dogs, but his greatest strength comes in educating people, and he has a passion for passing on his knowledge in a way people can go out and implement immediately. Pat is the co-host a podcast named *The Canine Paradigm* where he loves to share his knowledge and interact with the broader dog training community.

Pat Stuart is a Sydney-based dog trainer who spent 12 years in the Army Special Forces before transitioning to professional dog training.

Since 2015, he has focused on helping both enthusiasts and professionals better understand canine behaviour. Pat works with pet owners, sport dog competitors, and police and military units, and is active in the sport of Protection Sports, where he also serves as the Assistant Regional Director for Australia.

He co-hosts the podcast *The Canine Paradigm* and shares his knowledge through popular online courses like *The Wavetops*.



12 years Army
Special Forces



Protection Sports
Association Regional
Director



Co-host of *The
Canine Paradigm*
podcast

Our Sponsors



Pet Professional Guild Australia
An Association of Force-Free Pet Professionals



Day 1 – Rangers Day

08:00-8:30

Delegate registration & welcome

Delegate registration will take place in the pre-function area.

Mr Ian Checuti, Workshop Master of Ceremonies, Acknowledgement of Country and Code of Conduct.

08:40-9:00

Opening address

Mr Brett Whitworth is the Deputy Secretary, Local Government as a part of the Office of Local Government's leadership team.

09:00-09:40

The Public Spaces (Unattended Property) Act two years on

Ms Tori Funnell and **Ms Wendy Forrester**, Office of Local Government.

09:40-10:20

Revenue NSW update

Ms Meegan Sunderland, Revenue NSW.

Morning tea

10:40-10:50

Sponsor presentation

10:50-11:20

Australia Post: managing change and risk

Helen Goodyear, Animal-related incidents remain a serious safety concern for Australia Post. The rise in online shopping means our delivery teams are entering properties more often, increasing their exposure to unrestrained dogs. This presentation will outline our experience in managing these risks and highlight the strategies we've implemented

Day 1 – Rangers Day cont.

11:20-13:20

Verbal judo

Mr Trevor Lawson. Verbal Judo is a specialised programme designed to improve professionalism, decrease risk and staff stress, and increase safety in your workplace.

Lunch

14:00-14:40

I did it My Way! Working outside the regulatory framework

Ms Cass Boyce & Joanna Smith. This presentation discusses potential consequences when one makes a choice to diverge from the procedures set out in law. Legislation, case law and case studies are utilised to practically illustrate the discussion points.

14:40-15:20

Identifying unattended vehicles

Mr Shannon Bonnar, Vehicle Identity Unit Transport for NSW.

Afternoon tea

15:40-16:20

Maximising evidentiary value under POEO Act

Mr Jason Scarborough, Echidna Cams. Maximising value and minimising risk using surveillance devices. In the session, Jason will cover the ethical / societal, legal, and operational considerations to enable ranges to get maximum value from their use of surveillance devices while ensuring admissibility of evidence.

16:20-17:00

Managing public places – Byron style

Ms Sarah Nagel. Discusses how Byron Council manages homelessness and camping in public places.

18:30-21:00

Informal dinner – Hunter Room

Join the AILGR Vice President in presenting long service awards and an address to AILGR members.

Breakout sessions

Contemporaneous notebooks

Conference Day One

Claire Hynes, Regulatory Services Coordinator Wagga Wagga City Council.

Confucius say, "Short pencil better than long memory." Claire will show how notes that are made contemporaneously, can reduce risk and lead to more effective regulation.

10:50-11:20, The Hunter Room

Managing WHS @BARC

Conference Day Two

Tony Gabrio, Manager BARC
Managing WHS in a large pound environment to reduce risk.

08:40-09:20, The Hunter Room



Firearm safety

Conference Day Two

Tim Featonby, Firearm Safety & Training.

Will show us how can you manage the risks associated with firearms use & safety at your council.

14:00-14:40, The Hunter Room

New Sheep and Goat eID Tags

Conference Day Two

Kiowa Fenner, LLS. The new Sheep and Goat Traceability tags - Dept Primary Industries

14:40-15:20, The Hunter Room

Re-homing, re-thought

Conference Day Two

Wollongong City Council. See how the City of Wollongong have re-thought the challenges of re-homing.

15:40-16:20, The Hunter Room

Cat management: future options?

Conference Day Two

RSPCA

16:20-16:30, Cats at Home, The Boardroom

Dr Diana Rayment

16:20-17:00, The Hunter Room

Day 2 – Animal Day

08:00-08:30

Registration & welcome for day 2 delegates

Delegate registration will take place in the pre-function area.

Mr Ian Checuti, Workshop Master of Ceremonies, Acknowledgement of Country and Code of Conduct.

08:40-09:20

Revenue NSW

Ms Jane Condell, Revenue NSW.

09:20-10:20

The NSW Pet Registry & Review of the Companion Animals Act

Ms Naushee Rahman and Matthew Dimmock, OLG. An update on Companion Animals Policy and Programs, including the Pet Registry, and how the NSW Government will be analysing review submissions and formulating the next steps of the review, including further public consultation opportunities.

Morning tea

10:50-11:00

Sponsor presentation

11:00-13:00

Why does a dog bite?

Mr Pat Stuart. Pat's two-hour presentation aims to provide delegates with a better understanding of why a dog may choose to bite, when they will make that choice, and how to plan for interactions on a property. He will discuss how to assess the threat, consider containment options, and decide which tools will best minimise damage to the dog and, more importantly, to the ranger attending (and anyone around).

Lunch

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Day 2 – Animal Day cont.



13:50-14:00

Sponsor presentation

14:00-14:40

Risk management in dog related incidents

Dr Di Rayment PhD, Will be introducing a framework for assessing and discussing factors to consider for mitigating risks associated with dog attack incidents and considerations for dealing with requests for review of a declaration.

14:40-15:20

Dubbo shelter upgrade

Rick Mead, Acting Manager Environmental Compliance Dubbo City Council will take us through the design, build and use of their new shelter.

Afternoon tea

15:40-16:20

Inquest into the death of MJ

Mr Jay Barry, will be taking us through his experience as a part of the coronial inquest into a fatal attack by a pet dog in July 2021, its findings and recommendations.

16:20-17:00

Warning! Ranger Danger: Minimum effort = Maximum Risk

Ms Cass Boyce & Joanna Smith. Case studies and council procedures are used to highlight potential liability of staff and employers. This is more of a discussion than a formal presentation so to provoke meaningful thought and dialogue about statutory duties, priorities and professionalism.

18:30-21:00

Formal dinner – Hunter Room

Join the AILGR President in presenting the annual awards for Officer of the Year and Team of the Year and celebrating the 50th Anniversary of the AILGR.

Our Sponsors



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Arthur D. Riley and Company Pty Ltd

easypark

Day 3 – Parking Day

08:00-08:30

Registration & welcome for day 3 delegates

Delegate registration will take place in the pre-function area.

Mr Ian Checuti, Workshop Master of Ceremonies, Acknowledgement of Country and Code of Conduct.

08:40-09:20

Fines Amendment (Parking Fines) Act.

Alexy Zbaras, Revenue NSW and others, will be leading a panel discussion on the recent Fines Amendment (Parking Fines) Regulations. Have your questions ready!

09:20-10:00

Parking Resilience

Kate Drysdale, Willoughby City Council. Using established, proven techniques, Kate will take us through some basic tips to meet the new requirements without undue stress and with minimal risk.

10:00-10:40

Mental health in a regulatory role

We are honoured to have a speaker from Beyond Blue here today to present their journey of hope, recovery and resilience living with an anxiety/depression condition.

Morning tea

11:00-11:10

Sponsor presentation

11:10-11:30

Giving evidence in Court

Cass Boyce & Joanne Smith, Western Region Legal Services. Mock court proceedings putting the parking ranger through their paces - Have you met your proofs?

13:10-13:20

AILGR25 wrap up & lunch

Mr Ian Checuti, Workshop Master of Ceremonies

The Beyond Blue presentation will involve discussion of a personal story and experiences with a mental health condition and may touch on the theme of suicidality. For some of you, it may be difficult hear this story, especially if you have experienced a mental health condition yourself or supported a friend or family member. The talk is completely optional and if you're worried that the content may be triggering or upsetting you don't have to stay, and you may also leave at any time during the presentation. Afterwards, there will be time for questions, and we encourage you to check in with yourself and your workmates/friends/peers and take some time to look after yourselves and one another. Please reach out to your manager, your EAP, the Beyond Blue support service or Lifeline on **13 11 14** if you need further support. Thanks.

F.A.Q.

Top Tip. To prevent waste, minimal copies of the program will be available at the Workshop. Bring your own copy or download to your smart phone or device!

The Institute understands that quality, relevant and contemporary presentations are vital to a successful Workshop. We also understand that it is essential it goes smoothly! To help you focus on the information being provided, here are some Frequently Asked Questions to help you along the way.



Where is morning tea, lunch and afternoon tea?

Morning tea, lunch and afternoon tea will be served in the Jamison Room daily. Please ensure that Workshop lanyards are worn to assist with Workshop catering. Tea and coffee are available all day in the pre-function area.



I have special dietary needs. Will I be catered for?

Absolutely. Gluten, halal, vegetarian and vegan meal options should be selected when purchasing your Workshop tickets, or Dinner add-ons. If you have any dietary needs in addition to these options, please send an email with details to admin@nswranger.org.au and we will do our best to ensure that you are catered for.



Is there parking available on site?

There is free parking for all delegates on site at Panthers. The Workshop also puts delegates within 10 minutes of the Penrith CBD and train station.



If I can't go, can someone else take my place?

You can transfer your registration to another person to attend in your place for a small administrative fee. If you are unable to attend and would like to request a refund more than seven days before the Workshop, please email us at admin@nswranger.org.au



Will the Workshop presentations be live-streamed?

Workshop presentations will not be live-streamed. Copies of most presentations will be available for AILGR members on the website after the Workshop where possible.



Australian Institute of Local
Government Rangers Inc.

We hope you enjoy the Workshop!

If you have any questions, please get in touch with us.

Join or renew your membership now.

AILGR membership provides you website access to member's only information and resources, inclusion to the AILGR email forum, access to sponsor special prices, an annual gift at the workshop for every membership renewal, eligibility to vote and it supports the Institute to improve our professional status and represent the interests of our industry. Follow the link to renew or join: www.nswranger.org.au

AILGR26

We're already planning for next year's Sydney Workshop. If you have any ideas or suggestions about what you would like to see or do in 2026, drop us a line **anytime** at info@nswranger.org.au, with *2026 workshop suggestion* as the subject line.

Contact Us

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www.nswranger.org.au

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